MOH/P/PAK/419.19(HB)-e

## **Basic Life Support Instructor Manual** for Ministry of Health Malaysia

Medical Development Division Ministry of Health Malaysia



### **Basic Life Support Instructor Manual** for Ministry of Health Malaysia

Basic Life Support Instructor Manual for Ministry of Health Malaysia 1<sup>st</sup> Edition Published in Malaysia in December 2019 by Medical Development Division Ministry of Health Malaysia

© The Ministry of Health Malaysia 2019 www.moh.gov.my

Institute for Medical Research Cataloging in Publication Data A catalogue record for this book is available from the Institute for Medical Research, Ministry of Health Malaysia

National Library of Malaysia Cataloging in Publication Data A catalogue record for this book is available from the National Library of Malaysia

MOH/P/PAK/419.19(HB)-e ISBN 978-967-2173-71-7



All rights reserved: no part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise without the prior permission of the

Ministry of Health Malaysia.





### vi Abbreviations

### Chapters

<b>01.</b> Introduction	2-7
<b>02</b> . Principles of Adult Learning in BLS Course	8-11
<ul><li>01. Introduction</li><li>02. Principles of Adult Learning in BLS Course</li><li>03. Preparing for The BLS Course</li></ul>	12-21
04 . Assessment And Remedition	22-26

### **Appendices**

28-30		Recommendation by NCORT on Education, Implementation of the Resuscitation Training in MOH Hospitals
21_22	A	

- **31-32** Appendix 2 : Registry of the Participants
  - **33** Appendix 3 : Floor Plan Layout
  - **34** Appendix 4 : Layout of Skill Stations
  - **35** Appendix 5 : Equipments
  - **36** Appendix 6 : Certificates
  - **37** Appendix 7 : MOH NCORT 2015 BLS HCP Checklist (Station: One man CPR)
  - **38** Appendix 8 : MOH NCORT 2015 BLS HCP Checklist (Station: Two man CPR)
  - **39** Appendix 9 : MOH NCORT 2015 BLS HCP Checklist (Station: Infant CPR)
  - 40 Appendix 10 : MOH NCORT 2015 BLS HCP Checklist (Station: Adult Choking)
  - 41 Appendix 11 : MOH NCORT 2015 BLS HCP Checklist (Station: Infant Choking)
  - 42 Appendix 12 : MOH NCORT 2015 BLS HCP Checklist (Station: AED (Automated External Defibrillator)

Referrences4446Technical CommitteeSecretariat50



### FOREWORD



**B**asic Life Support Subcommittee under the National Committee on Resuscitation Training developed the Basic Life Support Training Manual in 2017.

Apart from that, the Basic Life Support Subcommittee organizes Basic Life Support Instructor Course every year to ensure the quality of teaching and to standardize the training according to the NCORT recommendation.

In May 2019, the BLS Subcommittee has come out with the Basic Life Support Instructor Manual to be used as a guidance and reference to all Basic Life Support Instructors in Malaysia on how to organize the Basic Life Support Provider Course.

I would like to congratulate the Basic Life Support Subcommittee and National Committee on Resuscitation Training, Ministry of Health Malaysia for their efforts and commitments for producing this Instructor Manual.

Thank you.

#### Datuk Dr. Noor Hisham Bin Abdullah

Director-General Of Health Ministry of Health Malaysia

# List of Abbreviations

- AED AUTOMATED EXTERNAL DEFIBRILLATOR
- AHA AMERICAN HEART ASSOCIATION
- ALS ADVANCED LIFE SUPPORT
- BLS BASIC LIFE SUPPORT
- BMV BAG MASK VENTILATION
- CPR CARDIO PULMONARY RESUSCITATION
- EMS EMERGENCY MEDICAL SYSTEM
- ERS EMERGENCY RESPONSE SYSTEM
- FBAO FOREIGN BODY AIRWAY OBSTRUCTION
- HCW HEALTH CARE WORKER
- IHCA IN-HOSPITAL CARDIAC ARREST
- ILCOR INTERNATIONAL LIAISON COMMITTEE ON RESUSCITATION
- MECC MEDICAL EMERGENCY COORDINATING CENTRE
- MERS MALAYSIA EMERGENCY RESPONSE SYSTEM
- MOH MINISTRY OF HEALTH
- NCORT NATIONAL COMMITTEE ON RESUSCITATION TRAINING
- OHCA OUT-OF-HOSPITAL CARDIAC ARREST
- PPE PERSONAL PROTECTIVE EQUIPMENT
- **ROSC** RETURN OF SPONTANEOUS CIRCULATION
- **RRT** RAPID RESPONSE TEAM
- VF VENTRICULAR FIBRILLATION
- VT VENTRICULAR TACHYCARDIA



1.0 Introduction
2.0 Principles of Adult Learning in BLS Course
3.0

Preparation for BLS Course

**4.0** Assessment and Remediation

# Introduction

#### 1.0 Introduction

1.1 Course Goal

The goal of BLS is to train participants to save lives of victims in cardiac arrest through high-quality Cardiopulmonary resuscitation (CPR). The National Committee On Resuscitation Training designed the BLS course to teach healthcare professionals how to perform high quality CPR individually or as part of a team.

- **1.2 Learning Objectives** 
  - 1.2.1 Recognize the signs of someone needing CPR.
  - 1.2.2 Describe all of the steps and apply the BLS concepts of the Chain of Survival.
  - 1.2.3 Describe and perform high-quality CPR and its impact on survival
  - 1.2.4 Describe and demonstrate the importance of early and appropriate use of an automated external defibrillator (AED).
  - 1.2.5 Provide effective ventilation by using a barrier device.
  - 1.2.6 Describe and perform the technique for relief of foreign-body airway obstruction.
  - 1.2.7 Describe the importance of an effective team in multi-rescuer Resuscitation.
- **1.3 BLS Instructor** 
  - 1.3.1 Must be certified in the NCORT provider course.
  - 1.3.2 Must have attended any NCORT-accredited instructor training course OR has been conducting BLS Provider Course for at least once a year and certified by NCORT BLS Subcommittee after being advised by the Course Director of the training centre.
  - 1.3.3 Tagging Instructor
- 1.4 Critical Roles of the Instructor.

The instructor is critical to successful student outcomes. During the course, the instructor should.

- 1.4.1 Ensure that students demonstrate high-quality CPR and other principles of care consistent with the current NCORT Guideline.
- 1.4.2 Facilitate instructor-led discussions with a focus on desired outcome
- 1.4.3 Listen to students' responses and provide feedback to ensure understanding of learning concepts
- 1.4.4 Observe students' actions and coach as needed
- 1.4.5 Give positive or corrective feedback
- 1.4.6 Keep discussions and simulations on track for optimal learning and use of time in the classroom
- 1.4.7 Conduct structured debriefing sessions after each simulation
- 1.5 Educational Design

The BLS Course is designed for healthcare providers caring for patients both in and out of the hospital setting.

- 1.5.1 Instructor-led training:
  - 1.5.1.1 This option is led by an instructor in a classroom setting.
  - 1.5.1.2 Instructors deliver courses designed to include both the cognitive portion of training and the psychomotor component of thorough skills practice and testing.
- 1.5.2 Blended Learning
  - 1.5.2.1 The online component of the blended-learning experience benefits both students and instructor. Online learning accommodates many different learning styles. For example, some students prefer learning in a self-directed environment as opposed to a group setting.
- 1.6 Course Audience

4

This course is designed for health care provider in a wide variety of settings and need CPR training to enter into a health career-related training program.

#### 1.7 Course Flexibility

Instructors to tailor the BLS Course to meet audience-specific needs.

Consider these examples:

- 1.7.1 If you are teaching this course to staff at a children's hospital, you might want to include extra practice time on infant and child manikins.
- 1.7.2 You may choose to adapt situations to the specific location.

Time	Programme
0800-0815	Registration
0815 - 0835	Introduction to Basic Life Support
0835 - 0915	Video / lecture
0915 - 0930	Tea Break
0930 - 1130	Simultaneous CPR skill station
1130 - 1300	Practical Assessment
1300 - 1400	Lunch
1400 - 1530	Defibrillation / AED and mask ventilation
1530 - 1600	MCQ
1600 - 1700	Practical Session Revision and Debriefing

#### 1.8 Course programme

#### 1.9 Course programme

For further reference of education and implementation of the resuscitation training in MOH hospital refer as per appendix 1

#### 1.10 Debriefing

1.10.1 Definition of Debriefing

During BLS you will debrief the students on what happened, how issues were addressed, and outcomes. Structured

and supported debriefing is an organised, evidencebased, student-focused process that takes place in a non threatening environment. It is a method of assisting students in thinking about what they did it, why and how they did it, and how they can improve. In an effective debriefing session, instructors ask questions and encourage students to analyze their own performance, rather than offer only the instructor's perspective.

Because this approach is focused on what the student thinks and does rather on the instructor's view point, students are more likely to remember and apply the lessons in their practice.

1.10.2 Feedback Versus Debriefing

Simple feedback is typically geared toward correcting student action the instructor has observed.

Effective debriefing, on the other hand, focuses more on understanding why students performed a certain way, which allows correction on their thinking

1.10.3 Effective Debriefing Characteristics

The characteristics of an effective debriefing session include

- 1.10.3.1 Active participation
- 1.10.3.3 Learner discussion
- 1.10.3.3 Self-analysis
- 1.10.3.4 Application
- 1.10.3.5 Thorough processing of information
- 1.10.4 With effective debriefing, students should
  - 1.10.4.1 Analyze and evaluate what happened
  - 1.10.4.2 Recognize how tools can help them manage situations
  - 1.10.4.3 Develop the habit of self-critique

## **Principles of Adult Learning in BLS Course**

#### 2.0 Principles of Adult Learning in BLS Course

Training of BLS should be based on the Principles of Adult Learning. The principles are described as below:

2.1 Life-Experience Based

Adults require instruction and information given to them to be closely related to their own real life experiences.

2.2 Goal-Oriented

Adult learners usually come to class with certain expectations. They have goals and expectations and the instructor needs to relate to them to reach those goals.

2.3 Mature

Adult learners develop more defined expectations and interests that are often associated with their careers

2.4 Demand Relevance

Adult learners usually want the subject matter to be highly relevant to their personal or professional lives. They are generally intolerant of information they cannot apply. They also want to be able to apply the subject matter immediately

2.5 Selective

An adult learner wants to be given choices, and to be able to pick from a variety of learning methods.

2.6 Enjoy Recognition

Adult learners want to be treated as independent mature individuals who are capable of making decisions about their learning.

2.7 Require Constant Encouragement

Adults enjoy external recognition of their accomplishments, but still want encouragement to continue and progress.

2.8 Focused on Career Issues

Many of the reasons why adults continue learning centre around their career. Therefore they expect the teaching and support structures to be geared toward that career. The knowledge and skills relate directly to their careers. 2.9 Seek Return on Investment

Adult learners want a return on their investment. They want to feel that they have been appropriately rewarded for their sacrifice of time and resources.

2.10 Seek an Interactive Environment

Adult learners value group interaction. They feel they can learn as much from interacting with other students as they can from the teacher.

#### 2.11 Self-Directed

Most adult learners are self-motivated. Therefore, we are seeing a trend toward self-paced multimedia instruction.

#### 2.12 Seek Enjoyment

Adults need to be satisfied that the learning process brings enjoyment. They expect to interact with peers, instructors and others in a non-threatening atmosphere.

#### 2.13 Seek Social Interaction

Adults are social beings and want learning to foster this attribute. They enjoy sharing experiences with their peers and instructors.

#### 2.14 Protect Self-Image

The strength of an adult's self-image influences his or her ability to learn. Adults with low self confidence have low expectations. They are easily threatened, and this often leads to poor learning. Conversely, those with high self-confidence have high expectations and are confident about their chances of success.

# **Preparation for BLS Course**

#### 3.0 General Preparation

- 3.0.1 Conducting BLS provider course requires a multidisciplinary team approach. Call letters for the release of instructors and participants are best issued by the Hospital Director and directed to the respective Heads of Department.
- 3.0.2 An efficient secretariat is important to ensure a sustainable training programme.
- 3.0.3 It is important to develop and maintain a core group of instructors who are committed. Attention must be given to train new instructors to ensure a constant but adequate pool of instructors.
- 3.0.4 If you are conducting the BLS Provider Course for the first time, it is recommended that you invite some experienced instructors to ensure that the course is organised according to the NCORT standards.
- 3.0.5 It is important to have a registry of participants and courses conducted for auditing and planning the training course in future. (Appendix 2)

#### 3.1 Budget

It would be useful at the outset if the hospital apportions a fixed allocation for the resuscitation courses early in the year. Budget includes cost for equipment, food and stationary.

#### 3.2 Physical Facilities/Venue

- 3.2.1 Course venue should be carefully selected. Ideally it should be air-conditioned and there should be a big room for lectures and smaller rooms or space for the various skill stations. Skill lab is preferable.
- 3.2.2 Basic audio visual aids such as overhead projector, video player and laptop are all that is required.
- 3.2.3 Example of layout as per appendix 4

#### **3.3 Equipment (refer to Appendix 6)**

#### 3.4 Human Resources

Instructors/facilitators to participants ratio should be 1 to 6 Secretariat for time manager and technical committee

#### 3.5 Course Materials

- 3.5.1 BLS instructor responsible to ensure the students receive or download the BLS training manual from MOH website (archive-policy)
- 3.5.2 The Course should consist of lectures/video, practical and assessment which includes MCQ and skills. The lecture also can be downloaded from the same website.
- 3.5.3 Duration of Course 1 full day.

#### 3.6 Instruction Tips

Prepare for your role as a BLS Instructor well. **Review** all course materials ie NCORT BLS Instructor Manual and BLS Training Manual and anticipate questions or challenges that may arise from students during course. The time you invest in this part of your preparation is important to the overall success of every student.

#### 3.7 Course Preparation In Chronological Orders

#### 3.7.1 4 to 8 weeks before the Course

- 3.7.1.1 Determine course specifics, such as
  - 3.7.1.1.1 Your class participants, including their professions (in facility or prehospital providers) and how the skills taught during this course will translate to their on-the-job performance.
  - 3.7.1.1.2 Number of participating students.

- 3.7.1.1.3 Any special needs or equipment needed for the course.
- 3.7.1.2 Reserve all needed equipment to teach the course.
- 3.7.1.3 Schedule a room that meet the room requirements for the BLS Course.
- 3.7.1.4 Schedule the instructors.

#### 3.7.2 At least 4 weeks before the Course

- 3.7.2.1 Send participating students pre-course letters and the course agenda. (refer Appendix 2).
- 3.7.2.2 Send call letters to the instructors involved.

#### 3.7.3 1 week to a day before the Course

- 3.7.3.1 Confirm room reservations and all required equipment needed area available for the course.
- 3.7.3.2 Set up the room and make sure all equipments are working properly. This can also be done the day of the course if the room is not accessible the day before.
- 3.7.3.3 Coordinate the roles and responsibilities with additional instructors, if needed, to fulfil the course agenda and to ensure efficiency and timing of the course, per the course agenda.
- 3.7.3.4 Ensure that all course paperwork is in order.

#### 3.7.4 Day of the Course

Arrive at the course location early to complete the following:

- 3.7.4.1 Make sure all equipments are working and in good condition.
- 3.7.4.2 Distribute supplies to the students or set up supplies for students to collect when they arrive,

with clear instruction what they need.

- 3.7.4.3 Greet students as they arrive to put the, at ease, and direct them where to go.
- 3.7.4.4 Assign a time keeper and adhere to allocated time.

#### 3.8 Conducting The Course

#### 3.8.1 Course Introduction

- 3.8.1.1 Course Introduction
- 3.8.1.2 Instructor Tips
  - 3.8.1.2.1 Be familiar with the learning objectives and the BLS Course content. Knowing what you want to communicate, why it's important, and what you want to happen as a result is critical to the success of the course.
  - 3.8.1.2.2 Think about how you want to manage breaks during the course. Making yourself available allows you to answer questions people might feel too embarrassed to ask in front of everyone. It is also gives you time to establish rapport and get the feedback.
- 3.7.1.3 Discussion
  - 3.7.1.3.1 Introduce yourself and additional instructors, if present.
  - 3.7.1.3.2 Invite students to introduce themselves.
  - 3.7.1.3.3 Explain that the course is interactive. Refer to the following points (see detailed information for each

throughout the Instructor Manual) for discussion with students:

- 3.7.1.3.3.1 Your role
- 3.7.1.3.3.2 Use of scenarios
- 3.7.1.3.3.3 Use of the Provider Manual
- 3.7.1.3.3.4 Skills tests and assessment
- 3.7.1.3.4 Ask that any student who anticipates difficulties due to personal limitations, such as a medical concern or knee or back problems.
- 3.7.1.3.5 Explain the layout of the building, including bathrooms and emergency exits.
- 3.7.1.3.6 Describe the course agenda.
- 3.7.1.3.7 Reminds students what they will learn during the course (refer c o u r s e objectives).
- 3.7.1.3.8 Remind students of the course completion requirements:

Skills Test Requirements	Exam Requirements
Students must successfully pass these skills tests by being evaluated once in each role: • Adult CPR with AED Skills Test • Infant CPR Skills test	Score at least 75% on the exam

#### 3.8.2 Lecture/Video

Use the NCORT prepared lecture slide (downloadable MOH website archive-policy)

#### 3.8.2.1 Learning Objectives

Tell students that at the end of this lesson, they will be able to

- 3.8.2.1.1 Understand relevant anatomy and physiology of cardiopulmonary system.
- 3.8.2.1.2 Describe the links in the chain of survival.
- 3.8.2.1.3 Describe understand and perform BLS.

#### 3.8.2.2 Instructor Tips

- 3.8.2.2.1 Q&A: When providing answer, remember to focus on what you do want rather than what you don't want. Remember to always state feedback in a positive tone.
- 3.8.2.2.2 Tell students to have their BLS Training Manual accessible during the course.
- 3.8.2.2.3 Emphasize the usage of AED function in the manual defibrillator.

#### 3.8.3 Skill Stations

#### 3.8.3.1 **Objective**

- 3.8.3.1.1 Emphasize high quality CPR preferably usage of real time CPR feedback system i.e. from AED/ defibrillator or mannequin system.
- 3.8.3.1.2 Monitor

- 3.7.3.1.2.1 Compression quality i.e. depth and rate.
- 3.7.3.1.2.2 Compression fraction (if CPR feedback system available)
- 3.8.3.1.3 Emphasize the importance of an effective team in multi-rescuer resuscitation i.e. 2 man CPR.
- 3.8.3.1.4 Provide effective mask ventilation.
- 3.8.3.1.5 Emphasize on the correct technique for relief of foreign-body airway obstruction.

#### 3.8.3.2 Instructor tips

- 3.8.3.2.1 To teach using principle of 3D
  - 3.8.3.2.1.1 Describe- tell the students what they will learn.
    - 3.8.3.2.1.2 Demonstrate-Show the students.
    - 3.8.3.2.1.2 Do-Allow all students to practise-provide coaching
- 3.8.3.2.2 Always do summary what they learn.
- 3.8.3.2.3 Familiarize with simulator, defibrillator with AED function, AED and "AED trainer "used.
- 3.8.3.2.4 Use of checklist is essential in conducting skill stations especially for new instructors.
- 3.8.3.2.5 Always adopt the principles of adult learning.

- 3.8.3.2.6 Always adhere to time allocated for each stations.
- 3.8.3.2.7 Always conduct effective debriefing to participants.

#### 3.8.4 Common errors by instructors

- 3.8.4.1 Give lectures during skill stations.
- 3.8.4.2 Poor time management.
- 3.8.4.3 Did not study the course material prior to the training.
- 3.8.4.4 Unfamiliar with the equipments and devices.
- 3.8.4.5 Poor control of participants.
- 3.8.4.6 Lack of communication with participants.

## Assessment and Remediation

#### 4.0 Testing For Course Completion

#### 4.1 Course Completion Requirements

To receive a course certificate, students in the BLS Course must pass both skills tests and MCQ test (at least 75%).

Students who scored less than 75% need immediate remediation.

During remediation, make sure that the students understand why their answers were incorrect.

#### 4.2 Skills Testing

CPR skills test is to ensure that there is a uniform and objective approach for testing CPR skills.

The skills testing checklists by NCORT help instructors evaluate each student's CPR skills.

CPR competency is critical to victim survival. It is important that you use the skills testing checklists to evaluate each student's performance and to ensure consistent testing and learning across all BLS courses. Your adherence to these testing procedures will enhance the CPR competency of your students.

You must keep a copy of completed skills testing checklists for students who are unsuccessful.

#### 4.3 Using a Stopwatch

To achieve accuracy during the skills practice and testing, a stopwatch is an alternative to measure the rate of compressions if there is no CPR feedback system. Follow these rules when using a stopwatch:

- 4.3.1 Start your stopwatch when the student first compresses the breastbone.
- 4.3.2 Stop your stopwatch at the end of the 30th compression.

Mark the step correct if the number of seconds is between 15 and 18 seconds.

#### 4.4 Retesting Students

If time permits during skills testing, you may retest a student 1 additional time if the student did not pass. If a student does not pass a skills test after the second attempt, the remediation with different instructor should be carried out.

#### 4.5 Remediation

Remediation is a learning process in which the instructor provides the student additional opportunities to master the required skills of the course.

#### 4.6 Steps to Successful Remediation

If a student requires formal remediation, communicate that information in a private, sensitive, and objective debriefing as soon as possible after the testing has taken place.

- 4.6.1 Follow these steps to provide successful remediation:
  - 4.6.1.1 Be respectful, courteous, positive, professional, and diplomatic when performing remediation.
  - 4.6.1.2 Review the objectives for a particular scenario or skills station with the student.
  - 4.6.1.3 Give positive feedback when desired actions are observed; ask open-ended questions when non preferred actions are observed to determine the learners thought process.
  - 4.6.1.4 Use the same scenario repeatedly, if necessary, until the student accomplishes the objectives.
  - 4.6.1.5 Don't assume that poor performance is associated with a lack of knowledge. There may be other factors (e.g. personal or work-related issues) that are influencing the student's performance.
  - 4.6.1.6 Instructor styles of facilitating and student styles of learning may not match; therefore, a change of instructor may be necessary.

4.6.1.7 If an instructor has difficulty providing successful remediation to a student, the instructor may need to examine his or her own style of remediation.

#### 4.7 Program Evaluation

Participants should give feedback through an evaluation form. Review the feedback, and then send the completed forms to the Training Unit.

#### 4.8 Certification of BLS provider

All the participants will be given certificate of attendance or successful completion of the course. The validity is for 3 years. (Appendix).



#### GUIDELINES FOR RESUSCITATION TRAINING FOR MINISTRY OF HEALTH

### Recommendation by NCORT on Education, Implementation of the Resuscitation Training in MOH Hospitals

- 1. Effort to implement new resuscitation guidelines are likely to be more successful if a carefully planned, multifaceted implementation strategy is being used. Education, while essential, is only one element of a comprehensive implementation strategy.
- 2. All courses should be evaluated to ensure that they reliably achieve the program objectives. Training should aim to ensure that learners acquire and retain the skills and knowledge that will enable them to act correctly in actual cardiac arrest.
- 3. Life support knowledge and skills, both basic and advanced, can deteriorate in as little as 3-6 months. Frequent assessments and, when needed, refresher training are recommended to maintain knowledge and skills.
- 4. Short video/computer self-instruction courses with minimal or no instructor coaching, combined with hands-on practice (prectice-while-you-watch), can be considered as an effective alternative to a refresher course.
- 5. AED use should not be restricted to trained personnel. Allowing use of AEDs by individuals without prior formal training can be beneficial and may be lifesaing. Since even brief training improves performance (e.g. speed of use, correct pad placement), it is recommended that training in the use of AEDs be provided.
- 6. CPR prompt or feedback devices improve CPR skill acquisiton and retention and may be considered during CPR training for heathcare professionals. These devices may be consodered for clinical use as part of an overall strategy to improve the quality CPR.
- 7. Targeted Population Recommendation
  - 7.1 All Healthcare Workers (HCW) in MOH Hospitals and Healthcare facilities shall be trained in Basic Life SUpport (BLS).
  - 7.2 All house-officers shall be encouraged be trained in Advanced life support (ALS) during their training period.
  - 7.3 All doctors working in critical areas (e.g. acute admission wards, ED, ICU, HDW and CCU) shall be trained in ALS.
- 8. NCORT subcommittees shall review/adapt/produce training material that may include written self-instruction materials, video-based learning, textbook reading, pre-tests, skills scenarios and testing and written assessments as part of the respective resuscitation courses.
- 9. NCORT subcommittees will consider implementing a validation process to ensure the learning objectives will be achieved.

Instructional Methods Using Video/ IT based

9.1 Short video/computer self-instruction in basic life support may be used and considered as alternative to instructor-led courses. Any alternative instructor method in basic life support must go through a validation process to ensure the learning objectives can be achieved.

- 9.2 NCORT subcommittees shall review and endorse all short video and computer self instruction modules for use in MOH Hospitals.
- 10. Use of CPR Prompt/Feedback Devices
  - 10.1 CPR prompt/feedback devices may be used during CPR training for MOH HCW.
  - 10.2 CPR prompt/feedback devices may be used for clinical use as part of an overall strategy to improve the quality of CPR.
  - 10.3 Instructors and rescuers should be made aware that a compressible support surface may cause a feedback device to overestimate depth of compression.
- 11. Course Duration

There are knowledge gaps on optimal timing and form of assessment to optimise learning, retention and application of resuscitation skills. The recommendation made is based on the current scenario in Ministry of Health hospitals. The economy and logistic of shorter intervals for update and training need to be look into based on local system and settings.

- 11.1 A minimum of one day duration of instructor-led BLS course.
- 11.2 Brief reassessment at 6 months may be considered by MOH Hospitals to improve skills and retention of providers.
- 11.3 New couse formats introduced should be assessed and endorsed by NCORT committee to ensure that they achieve their objectives.
- 12. Ratio Between Instructor and Provider for BLS Training
  - 12.1 We recommend an instructor to participant ration of 1:6 for BLS Provider courses, with at least one manikin and one AED for each group of 6.
- 13. Retaining Intervals
  - 13.1 CoSTR states 'For CPR courses, skills assessment and, if required a skills refresher should be undertaken more often than the current commonly recommended training interval of 12-24 months'
  - 13.2 CPR training activities currently vary among MOH Hospitals. Some are well established with frequent training programs and will be able to conduct frequent retraining. Some hospitals are just expanding their programs and have difficulty conducting even one course for all healthcare workers.
  - 13.3 All HCW in MOH Hospitals will be reassessed or refreshed in BLS skills based on the resources available in individual training centres.
- 14. Assessments
  - 14.1 All resuscitation courses in MOH Hospitals shall emphasise a practical skills assessment component.
- 15. Use of Check Lists during Actual CPR
  - 15.1 Cognitive aids (e.g. checklists) can be used during resuscitation, provided that they do not delay the start of resuscitative efforts.
  - 15.2 Cognitive aids (e.g. checklists) shall be created during actual resuscitation in MOH Hospitals.

- 15.3 Team Briefing and Debriefing
- 15.4 Briefing and debriefing can be used as part of learning activities during the course and actural resuscitation activities in MOH Hospitals.
- 16. Implementation Strategies Recommendation
  - 16.1 In efforts towards implementation of these guidelines in MOH Hospitals, we sahll use a comprehensive, multifaceted approach including clinical champions, a consensus-building process, multidisciplinary involvement, written protocols, detailed process description, practical logistic support, multimodality/multi level education and rapid cycle improvement methods.

### **Registry of the Participants**

CONTOH LAPORAN LATIHAN RESUSITASI BASIC LIFE SUPPORT UNTUK PARAMEDIK

PTJ : Tempoh : Negeri :

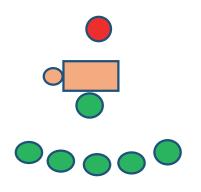
sa tit	ah ta
g Mengik un Sema	Peg. Perubatan Siswazah
Jumlah Kumulatif Yang Mengikuti Latihan BLS Sah Tahun Semasa (%)	Perubatan Perubatan Siswazah
Jumlah Ki Latihan B	Pakar
sngikuti Semasa	Peg. Perubatan Siswazah
Bil. Doktor Yang Mengikuti Latihan BLS Tahun Semasa	Peg.
Bil. Dokt Latihan I	Pakar
Jumlah Pegawai Perubatan	Peg. Perubatan Siswazah
	Perubatan
	Pakar
Jumlah Kumulatif Yang Mempuny ai Sijil Yang Sah (Dan %)	
Bil. Anggota Yang Mengikuti Latihan BLS Tahun Semasa	
Nama Jumlah Hospital Anggota Di Hospital	
Nama Hospital	

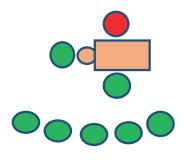
PTJ :		
Tempoh :		
Tahun :		
Negeri :		

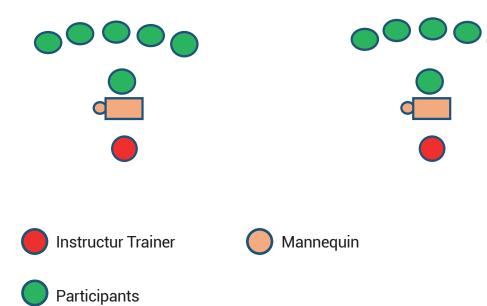
CONTOH LAPORAN LATIHAN RESUSITASI BASIC LIFE SUPPORT UNTUK PARAMEDIK

Hosp	Jumlah Anggota Di Hospital	Bil. Anggota Yang Mengikuti Latihan BLS Tahun Semasa	Jumlah Kumulatif Yang Mempunyai Sijil Yang Sah (Dan %)		Jumlah Paramedik	Bil. Param Mengikuti L Tahun S	Bil. Paramedik Yang Mengikuti Latihan BLS Tahun Semasa	Jumlah Kur Mengikuti Lat Tahun Se	Jumlah Kumulatif Yang Mengikuti Latihan BLS Sah Tahun Semasa (%)
				Jururawat	ddd	Jururawat	ddd	Jururawat	ddd

**Floor Plan Layout** 









### Layout of Skill Stations

### Example of skill stations pictures



Airway Station



Infant CPR with high quality CPR monitoring

### Equipments Needed To Conduct Skill Station

	Skill Station	Mannequin/ Equipment	Minimum Number Required
1	1 man/ 2 man CPR	Half Torso CPR Mannequin	2
2	Infant CPR	Infant CPR Mannequin	2
3	Adult Choking-Choking	Adult Choking Mannequin	1
3	Adult Choking - Unconscious	Half Torso CPR Mannequin	1
4	Infant CPR / Choking	Infant CPR Mannequin	2
5	Airway	Airway Mannequin Bag And Valve Mask Device	2
6	AED	AED trainer / AED and Manual Defibrillator with AED function	2
7	Video show	TV and DVD/ Media Player	1
8	Lecture	Computer and Projector	1

### Equipments Needed To Set Up A Skill Lab

Equipment	Requirement for Hospital with Specialists	Requirement for Hospital without Specialists
Adult Mannequin	6	2
Adult Choking Mannequin	3	1
Infant Mannequin	4	2
Infant Choking Mannequin	4	1
AED trainer	2	1
Bag Valve Mask	6	2

#### **EXAMPLE OF CERTIFICATE FOR BLS PROVIDER COURSE**



#### MOH NCORT 2015 BLS HCP CHECKLIST

#### Station: One (1) man CPR

	SKILL TEST FOR ONE (I) MAN CPR	
	SKILL PERFORMANCE	✓ IF DONE
1	DANGER	CORRECTLY
-	Wear PPE (gloves, apron, mask), look out for blood spills, sharps, electric	
	wires, Unsteady beds, trolley	
2	RESPONSE	
	A. Shoulder Tap	
	B. Shout & Speak	
3	SHOUT FOR HELP	
	Shout 'Emergency! Emergency! Bring the resuscitation trolley and defibrillator!'	
4	AIRWAY	
	A. Head Tilt Chin Lift	
	B. Jaw Thrust	
5	BREATHING	
	Absent / abnormal breathing	
	Determined simultaneously while opening the airway by looking at the chest,	
	neck and face for not more than 10s.	
	Chest compression shall begin with absence of normal breathing.	
	Normal breathing	
	Recovery position	
6	CIRCULATION	
	A. Location (Middle of chest, lower half of sternum)	
	B. Rate (100-120/min)	
	C. Depth ( 5-6 cm)	
	D. Full recoil after each compression	
	E. Minimize Interruption	
	F. 30 compressions: 2 ventilations	
	G. Each ventilation in I second	
7	PULSE CHECK ( After 5 cycles/ 2 minutes)	
	Pulse Present, Abnormal or No Breathing (not more than 10 sec)>	
	ventilation   in 5-6 seconds	
	Pulse & Breathing Present> recovery position Recovery Position	
		1
	Recovery rosition	
TI	ST RESULT Pass Instructor Potential	Fail

#### MOH NCORT 2015 BLS HCP CHECKLIST

#### Station: Two (2) man CPR

	SKILL TEST FOR TWO (2) M	✓ IF DON
	SKILL PERFORMANCE	CORRECTL
I	DANGER	
	Wear PPE (gloves, apron, mask), look out for blood spills, sl	narps, electric
•	wires, Unsteady beds, trolley	
2		
	A. Shoulder Tap	
3	B. Shout & Speak B SHOUT FOR HELP	
3		
	Shout 'Emergency! Emergency! Bring the resuscitation trolle	y and defibrillator!
4		
5		
	A. Head Tilt Chin Lift	
5	B. Jaw Thrust BREATHING	
2		
	Absent / abnormal breathing           Determined simultaneously while opening the airway by loo	king at the chest
	neck and face for not more than 10s.	king at the cliest,
	Chest compression shall begin with absence of normal breat	hing.
	Normal breathing	
	Recovery position	
6		
	A. Location (Middle of chest, lower half of sternum)	
	B. Rate (100-120/min)	
	C. Depth ( 5-6 cm)	
	D. Full recoil after each compression	
	E. Minimize Interruption	
	F. 30 compressions: 2 ventilations	
7	PULSE CHECK (After 5 cycles/ 2 minutes)	
	Pulse & Breathing Present> recovery position	
	Pulse Present, Abnormal or No Breathing (not more tha	n 10 sec)
	Ventilation I in 5-6 seconds	
	Pulse absent - $\rightarrow$ to switch rescuer	
8	CHANGING PROCESS	
	Switch rescuer after completed 5 cycles or 2 minutes.	
тс	EST RESULT Pass Instruct	or Potential Fail
	COMMENTS:	

#### MOH NCORT 2015 BLS HCP CHECKLIST

#### Station: Infant CPR

	SK	LL TEST FOR INFANT CPR				
	SKILL	PERFORMANCE	✓ IF DONE CORRECTLY			
1	DANGER		CONNECTED			
•	-	ook out for blood spills, sharps, electric wires	\			
2	RESPONSE	ook out for blood spins, sharps, electric wires,	<u> </u>			
-	A. Shout & Speak- call baby					
	B. Tap baby soles					
3	SHOUT FOR HELP					
3		n - the management of the transformed of the till at a strength				
4		ng the resuscitation trolley and defibrillator!'				
4	AIRWAY					
_	Head Tilt Chin Lift					
5	BREATHING					
	Look for normal breathing should	not take more than 10 seconds.				
		onormal breathing				
	Give 5 initial rescue breaths (Dura	tion of delivering a breath is about I second				
	sufficient to produce a visible ches		_			
		al breathing				
	Turn him on his side into the reco	very position.				
	Send or go for help.	al to a				
6	Check for continuous normal brea	thing.				
0	CIRCULATION					
	Brachial Pulse Felt (not more than	IU sec)				
	Start chest compression					
	Technique:					
		he rescuer compresses with the tips of 2				
	fingers.	the two thumb chest compression technique				
	is used.					
	Site of Compression					
	Lower half of the sternum					
	Depth of Compression:					
	At least I/3 the depth of the chest or 4 cm					
	Rate of Compression:					
	Push at the rate of at least 100-120	)/mm				
	Ratio of Compressions to Brea	aths:				
	One Rescuer CPR - 15:2					
	Two Rescuers CPR - 15:2					
	Pulse Present/ pulse ≥ 60b/min (N	o Breathing/inadequate breathing)				
	Give breathing 12-20 breaths/min					
		ulse $\geq$ 60 b /min and normal breathing				
	Recovery Position					
TES	T RESULT Pass	Instructor Potential	Fail			
	MMENTS:					
COI	I'II'IEIN I 3:					
INS	TRUCTOR:					
142						

### MOH NCORT 2015 BLS HCP CHECKLIST

#### **Station: Adult Choking**

	SKILL TEST FOR ADULT CHOKING				
	S		NCE	✓ IF DONE CORRECTLY	
١.	Ask			CORRECTET	
	Are you choking? Are you	ok?			
2	Perform				
	Apply 5 back blows				
	Apply 5 abdominal thrusts				
	Alternate 5 back blows wit relieved	h 5 abdominal th	rusts if obstruction not		
	Perform chest thrust for p	regnant and very	obese victims		
3	Victim unconscious				
	Put patient in supine position	on. Call ambulanc	e 999		
4	Check airway for foreig	n body			
	Look in mouth for foreign body. Remove foreign body if seen				
5	Start 30 chest compres	sions			
6	Check airway for foreig	n body			
	Look in mouth for foreign Remove foreign body if see				
7	Open airway and try ve	ntilate			
	Attempt to ventilate, if unsuccessful, reposition victim's head and re- attempt ventilation				
8	Repeat steps 5 to 7 unti	il able to give 2	successful ventilations		
9	Proceed to look for bre in the recovery position		hing present, place victim		
0	If no breathing, proceed				
TES	T RESULT	Pass	Instructor Potential	Fail	
со	mments:				
INS	TRUCTOR:				

### MOH NCORT 2015 BLS HCP CHECKLIST

#### **Station: Infant Choking**

	SKILL PERFORMANCE	
_	Conscious Patient	CORRECT
	Assess level of consciousness	
	Tap the shoulder	
	Call the patient	
	Perform back blow and chest thrust	
	Correct positioning and technique	
	A. Support the infant in a head-downwards, prone position by	
	placing the thumb of one hand at the angle of the lower jaw.	
	B. Deliver up to 5 sharp back blows with the heel of one hand in	
	the middle of the back between the shoulder blades.	
	C. Turn the infant into a head-downwards supine position and place	
	free arm along the infant's back and encircling the occiput with	
	your hand.	
	D. Identify the landmark - lower sternum approximately a finger's	
	breadth above the xiphisternum to deliver up to 5 chest thrusts.	
	Unconscious Patient	
	Assess level of consciousness Tap the shoulder	
	Call the patient	
	Open airway	
	Open airway using a Head tilt/ chin lift	
	Check for foreign body	
	Finger Sweep If F/B Visible	
	Perform Rescue Breath	
_	Correct technique (good mouth and nose seal)	
	I second per breath for 5 breath	
	Visible chest rise	
	Repositioning if no chest rise after a breath	
	Circulation	
	If there is no response (moving, coughing, spontaneous breaths) proceed to chest compressions without further assessment of the circulation.	
	After 15 compressions and 2 ventilations, activate the EMS if no one has	
	done so.	
	Continue with cycles of 15 chest compressions and 2 ventilations until	
	the object is expelled.	
	T RESULT Pass Instructor Potential	Fail
С	MMENTS:	
IC.		
2	TRUCTOR:	

### MOH NCORT 2015 BLS HCP CHECKLIST

#### Station: AED (Automated External Defibrillator)

	SKILL TES	T FOR AED ( /	Automated External Defibrilla	
		SKILL PERFORM	ANCE	✓ IF DONE CORRECTLY
I	Prepares and exposed	patient's chest		
2	Switch on the AED (fol	low voice pror	npt)	
3	Positions pads appropr	iately		
	Select proper size of AED	pads		
	below clavicle)	d on the victim's	right upper chest (directly of the apex of the heart	
4	Clears patient to analy	ze		
	Ensures that no CPR is being done while machine analyzes			
5	Clears patient to shock/presses shock button			
	Instructs all to "stand clear" and "clears" him/her self as indicated by the AED. (Must be visible and verbal check)			
6	Immediately continue	CPR		
TES	ST RESULT	Pass	Instructor Potential	Fail
со	MMENTS:			
INS	TRUCTOR:			



### References

- Policy For Resuscitation Training In Ministry of Health Malaysian 2016
- 2 Guideline For Resuscitation Training In Ministry of Health Malaysian 2016
  - Basic Life Support Training Manual 2017, MOH
- 4
- Advanced Life Support Instructor Manual 2016, MOH
- 5 Basic Life Support Instructor Manual American Heart Association 2016
- 6
- International Liaison Committee on Resuscitation (ILCOR) 2015 Guidelines
- European Resuscitation Council (ERC) Guidelines for Resuscitation



# Technical Committee

### NATIONAL COMMITTEE ON RESUSCITATION SUBCOMMITTEE FOR BASIC LIFE SUPPORT 2014-2019

#### Dr Mohd Lotfi Bin Hamzah

Chairman of BLS Sub-Committee Consultant Emergency Physician Emergency and Trauma Department Hospital Sultanah Nur Zahirah, Kuala Terengganu Terengganu

#### YBhg. Dato' Dr Luah Lean Wah

Consultant Anaesthesiologist Department of Anaesthesiology and Intensive Care Hospital Pulau Pinang Pulau Pinang

#### Dr Mohd Amin Bin Mohidin

Emergency Physician Emergency and Trauma Department Hospital Sultanah Aminah, Johor Bahru Johor

#### Dr Shukruddeen Bin Salleh

Emergency Physician and Head Emergency and Trauma Department Hospital Kuala Krai Kelantan

#### Dr Abdul Kursi Bin Abdul Latif

Emergency Physician Emergency and Trauma Department Hospital Raja Permaisuri Bainun, Ipoh Perak

### **Dr Khor Cheng Hoon**

Anaesthesiologist Department of Anaesthesiology and Intensive Care Hospital Taiping Perak

#### Dr Cheah Pike Kuan

Anaesthesiologist Department of Anaesthesiology and Intensive Care Hospital Raja Permaisuri Bainun, Ipoh Perak



### Secretariat

#### Dr. Kasuadi Bin Hussin

Senior Principal Assistant Director, Medical Development Division

#### Dr. Nor Mashitah Binti Hj Jobli

Senior Assistant Director, Medical Development Division

#### Mohd Arif Bin Mohd Yusoff

Assistant Medical Officer, Medical Development Division

#### Mohd Aswadi Bin Abdul Rahman

Assistant Medical Officer, Medical Development Division

#### Yusri Bin Mahmad

Assistant Medical Officer, Medical Development Division

